



CLOUD VENDORS

CHOOSING WISELY

WHOAMI

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THE JFROG EXPERIENCE

- ▶ *A fast running startup*
- ▶ Doing cloud since 2009
- ▶ 2 cloud-based products
 - ▶ JFrog Bintray
 - ▶ JFrog Artifactory Cloud

THE JFROG EXPERIENCE

- ▶ Cloud infra vendors:
 - ▶ AWS, GCE, SoftLayer...
- ▶ Cloud-base service vendors:
 - ▶ Too many to mention...
 - ▶ Databases (relational and non-relational), logging, monitoring, mailers, APM, CDNs, DNS, Object Storage...

MANY OBSERVATIONS...

- ▶ What to look for...
- ▶ BYO when needed
- ▶ We are pedantic
- ▶ Let's have a look...



MATURITY

SIZE MATTERS

- ▶ *AWS vs. ROW*

MICROSERVICES ECOSYSTEM

DEVELOPER TOOLS

DATA CENTER

SOURCE

Atlassian
GitHub
Gitlab

SECURITY & COMPLIANCE

Illumio Apcera CloudPassage Banyan
Twistlock Redlock Palo Alto Networks StackRox
Conjur Scalock

MONITORING | LOG ANALYSIS

Wavefront DataDog Sysdig Elastic Logentries
Nagios Gencore App Dynamics SumoLogic
Runscope New Relic SignalFX Splunk

INFRASTRUCTURE AUTOMATION

HashiCorp Ansible (Red Hat)
Puppet SaltStack
Chef

CONTINUOUS INTEGRATION

JFrog
Shippable

INTER-SERVICE COMMUNICATIONS

Confluent Tensyr Rabbit (Pivotal)
Hystrix Thrift Finagle
NATS gRPC

ORCHESTRATION

Docker Mesosphere Apcera
Kubernetes HashiCorp

PLATFORM MANAGEMENT

Docker Mesosphere AppFormix
Nirmata Rancher Stack Engine (Oracle)
Apcera Flexiant Containership
ManageIQ Kubernetes

DATABASE & DATA MANAGEMENT

ClusterHQ Minio
MongoDB Crata.io
Cockroach

CONTAINER REGISTRY

Docker
Amazon
Google

API MANAGEMENT

Mulesoft Akana Apigee Runscope
Kong WSO2 3Scale Mashery

REGISTRATION

Zookeeper CoreOS

LOAD BALANCING

NGINX Datawire Buoyant HAProxy
Traefik

NETWORK

Cumulus Docker
Big Switch Weaveworks
FBOSS Calico
OpenSwitch

SERVICE DISCOVERY & PLANNING

Docker Kubernetes
Hashicorp

SERVICE OPTIMIZATION

Force12.io

MICROSERVICES

Get small to get big. Microservices is an approach to building software that shifts away from large monolithic applications towards small, loosely coupled and composable autonomous pieces.

□ Container — API — Message Bus



OPERATING SYSTEM

Linux UNIX Windows CoreOS OpenStack Mesosphere

CONVERGED INFRASTRUCTURE

Ceph (Red Hat) Datawise
Springpath Portworx

PLATFORMS

OpenShift Joyent
Cloud Foundry Deis
Docker

PUBLIC CLOUD

AWS DigitalOcean
Azure VMware
IBM Google

DOES IT WORK?

- ▶ Getting there with 80%
- ▶ Docs reflecting functionality
- ▶ Is the vendor using you as beta

DOES IT SCALE?

- ▶ No single test will uncover what will happen in prod
- ▶ Vendors under-provision
- ▶ Vendors (may) lie
- ▶ You are the one to monitor
- ▶ DR is not guaranteed - your job

BUILDING TO SCALE

- ▶ Build with scale in-mind from the beginning
- ▶ Costly to impossible to add later



FOCUS

HOW MUCH DO THEY CARE?

- ▶ “Buy me” effect
- ▶ Changing priorities



SUPPORT

CAN THEY SPEAK TO YOU?

- ▶ Do they understand what you are doing?
- ▶ Level one level 1
- ▶ Show your size
- ▶ TAM - ask
- ▶ Proactive?

HOW FAST YOU WANT IT?

- ▶ Paid SLA
- ▶ Response time $f(\text{Access method})$
- ▶ Knowing when to write
- ▶ Do they work Christmas Eve?
- ▶ Sense of urgency
- ▶ Your customers don't care who your vendors are

SUPPORT IS A REFLECTION OF EVERYTHING

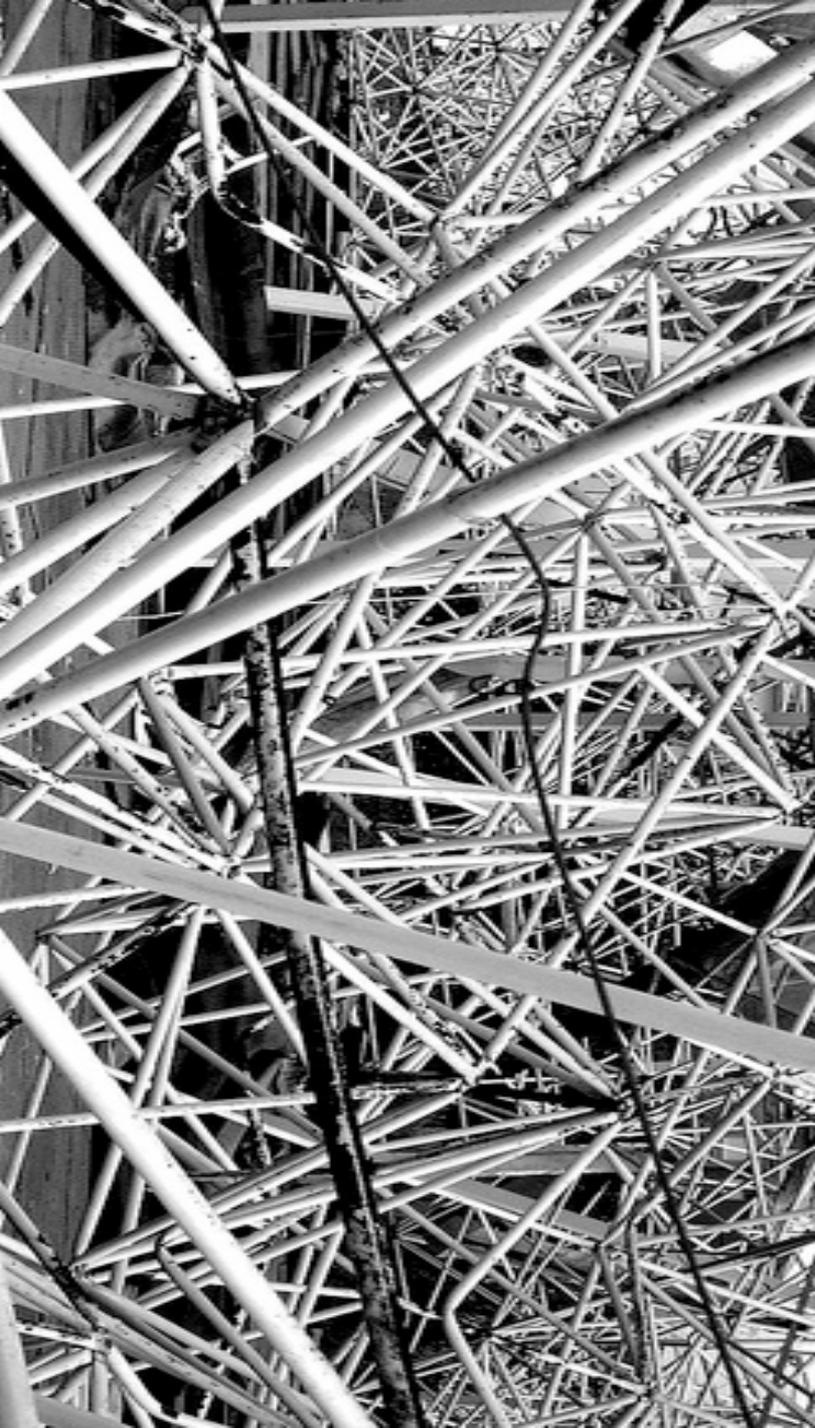




AGILITY

CAN THEY GROW WITH YOU?

- ▶ Add/Change features
- ▶ Don't be afraid to ask
 - ▶ It's negotiable
 - ▶ They learn
- ▶ Use the competition
 - ▶ AWS



TRANSPARENCY

WHAT ARE THEY WILLING TO SHARE?

- ▶ Architecture
- ▶ Expected use
- ▶ When things break - limits
- ▶ How they monitor
- ▶ Logs
- ▶ Post mortems



COUPLING

CAN YOU SAY GOODBYE?

- ▶ 2 development approaches:
 - ▶ AWS vs. ROW
- ▶ Always build to switch
- ▶ In everything you do - this is software
- ▶ Lock-in honeypot features - first to go



**NO ONE IS
PERFECT**

A MATTER OF MILEAGE

- ▶ Keep your eyes open
- ▶ Don't ignore the red flags



QUESTIONS?