Culture eats Principles for breakfast

Jonathan Smart @jonsmart

Ian Dugmore @iandugmore

And the customers were delighted

The founders decided to expand

and the Small Company became a Large Company

And then Frederick Winslow Taylor came along and said "let there be Scientific Management"

and so there was

and there was

and there was

and there was

and there still is

And then someone made a mistake and a Manager said "let there be standards"

and so there was Governance and Standards and a culture of Control > Trust

And then the Audit department said "here are some audit points"

and then there were more Standards and more Standards

and more Standards

and more Standards

And then a Manager said "let's adopt ITIL"

Change Advisory Board once every 2 weeks 'advising'?

And then central PMO said "we need consistent standards to keep the Regulators happy"

change lifecycle, 7 gates
100 question questionnaire x 7
change prevention control process
more PMO & Control staff

And then a Manager said "move part (not all) of the Value Chain to a cheaper location"

and it was done and then the firm hired more BAs and PMs

And then someone said

"this is not working, I want you to spend more money on better plans and more detailed up front analysis, and the date had better not move or else"

And so they did

And a Project Manager said

"the releases are too troublesome, so we will release less frequently"

And so they moved from monthly releases to quarterly releases

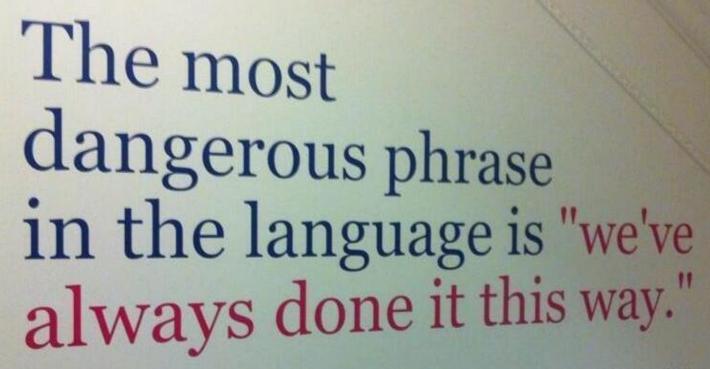
And then someone asked "Why are we all working like this?", everyone answered

<shrug>

"because it's how we do things around here"

</shrug>

Sound familiar?



Rear Admiral Grace Hoppe

CULTURE

is huge

Aiki

is to pull when you are pushed to push when you are pulled It is the spirit of slowness and speed of harmonizing your movement with your opponent



Blending not clashing

Leading the assailant

Use of Internal Strength

One Size Does Not Fit All

Scaling

Don't scale agile : Descale the work first

Breadth, Diversity, Complexity

Shu Ha Ri

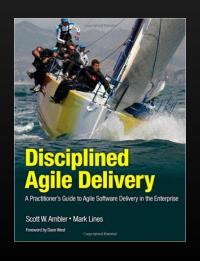
Product: Team 1:1 1:M M:M M:1

Team, Initiative, Dept, Group, Firm, Organisation

```
Practices = Principles (
Organisational Context,
    Team Context,
       Culture,
      Shu Ha Ri,
      Customer);
```

3 Common Scaling Frameworks

Disciplined Agile
SAFe
LeSS



DA is our overarching approach as a goal based framework

Not mutually exclusive

One Size Does Fit All

Why
Principles
Change Lifecycle
Roles
Measures

Blending not clashing

Leading the assailant

Use of Internal Strength

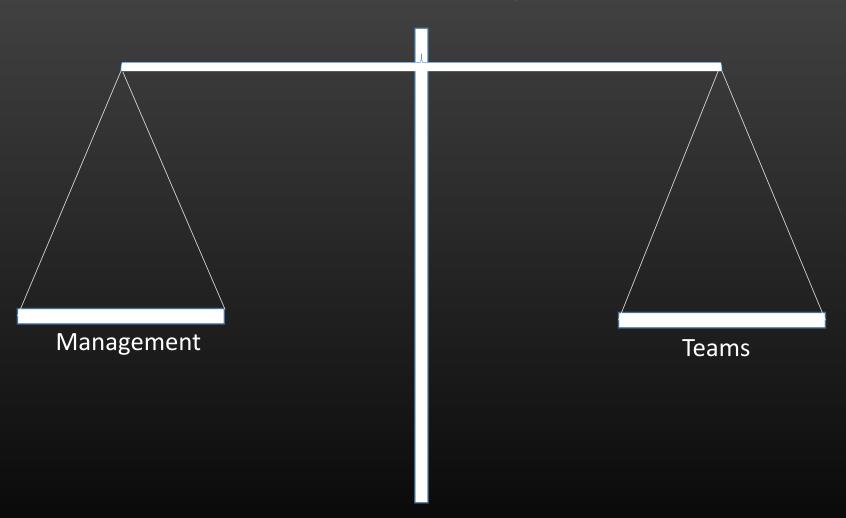
Lead the business

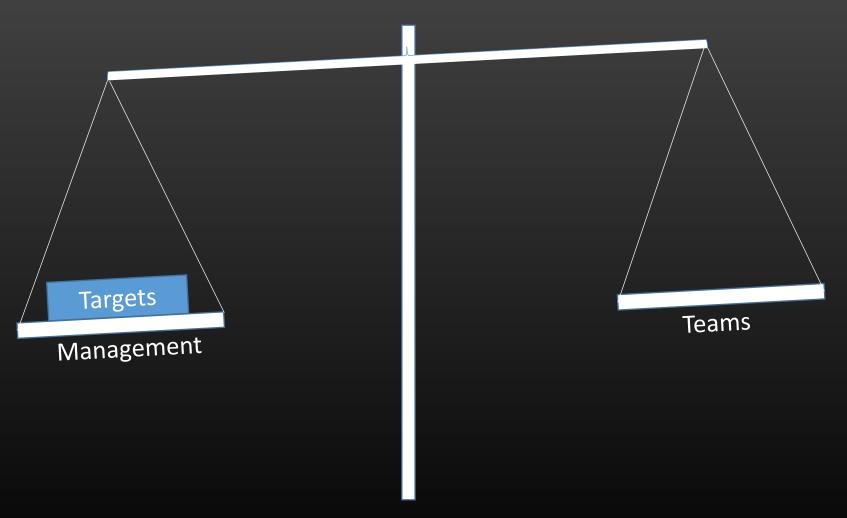
Lead management Management love targets But targets are bad for teams, right?

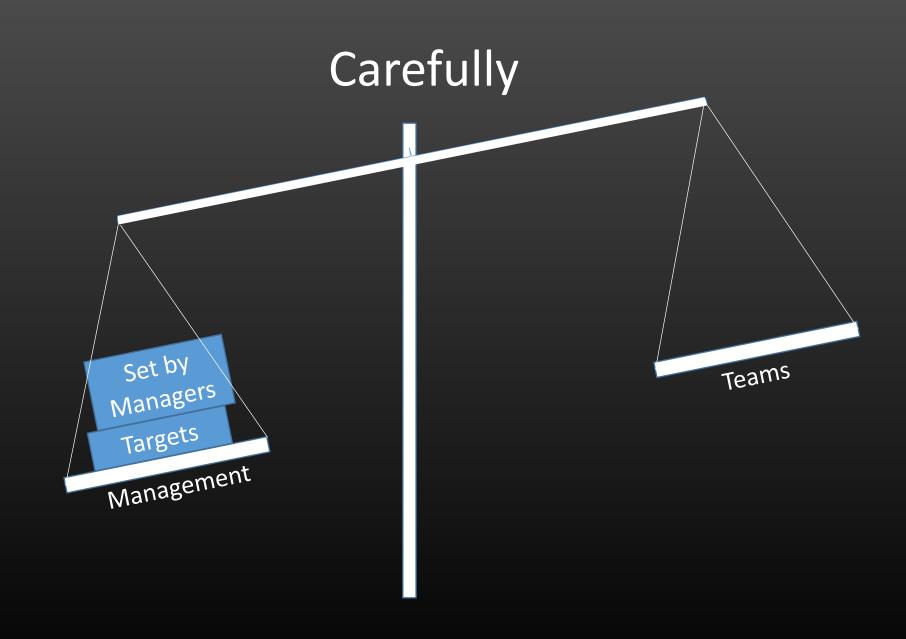
Targets can be good

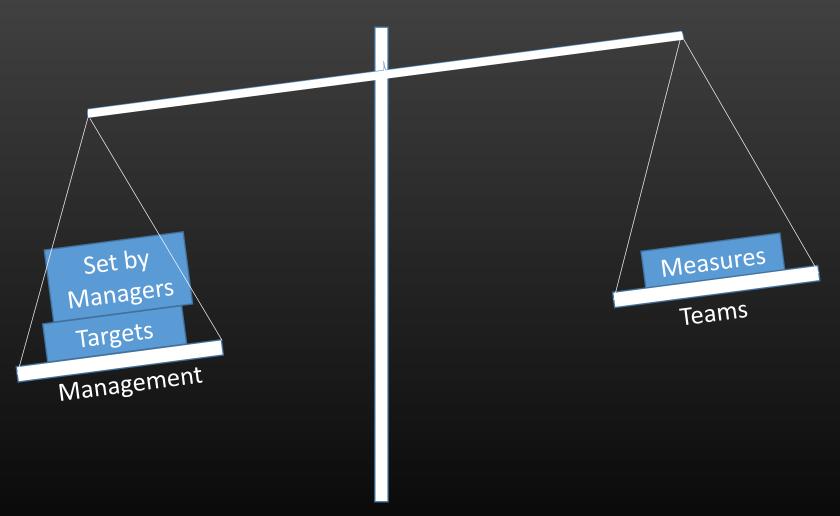
If they fit your culture

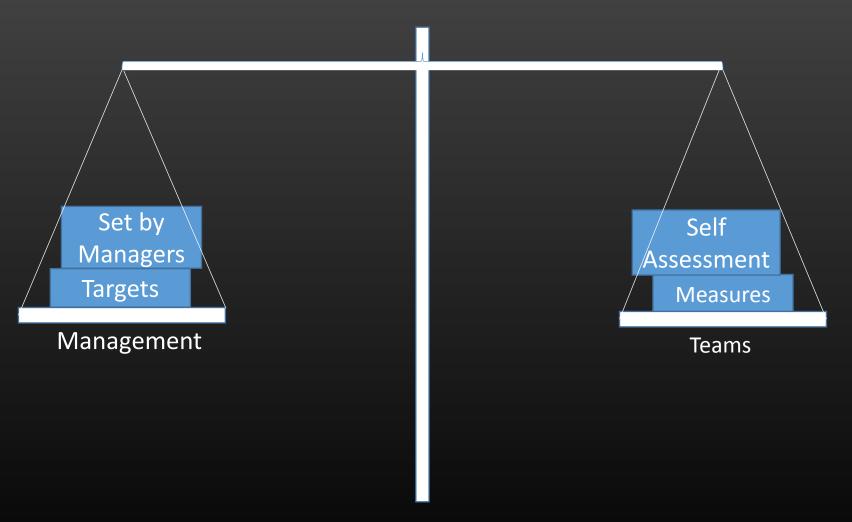
If they are used carefully!

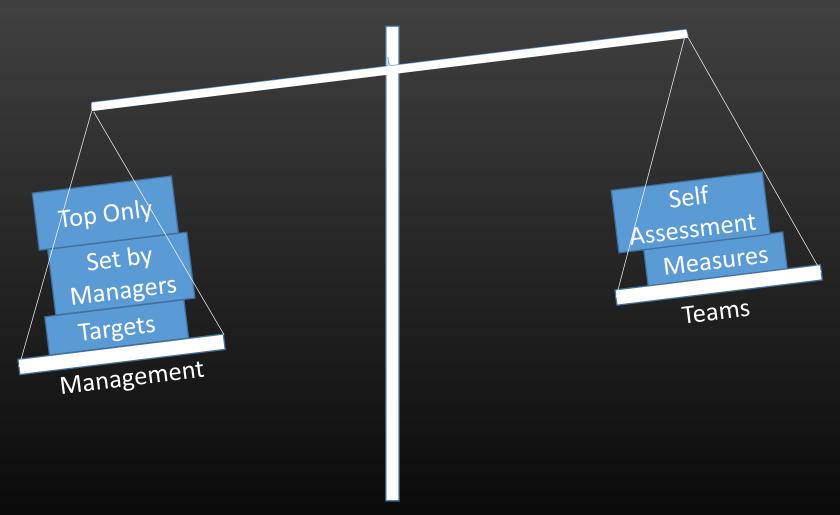


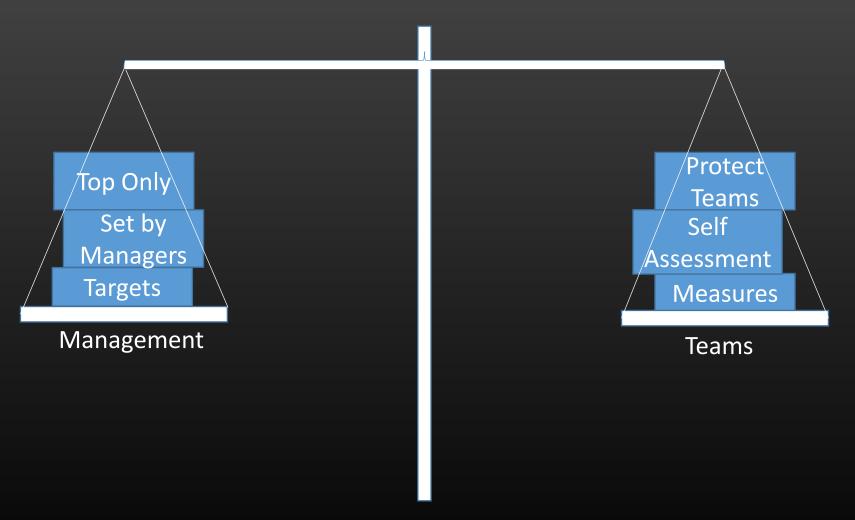


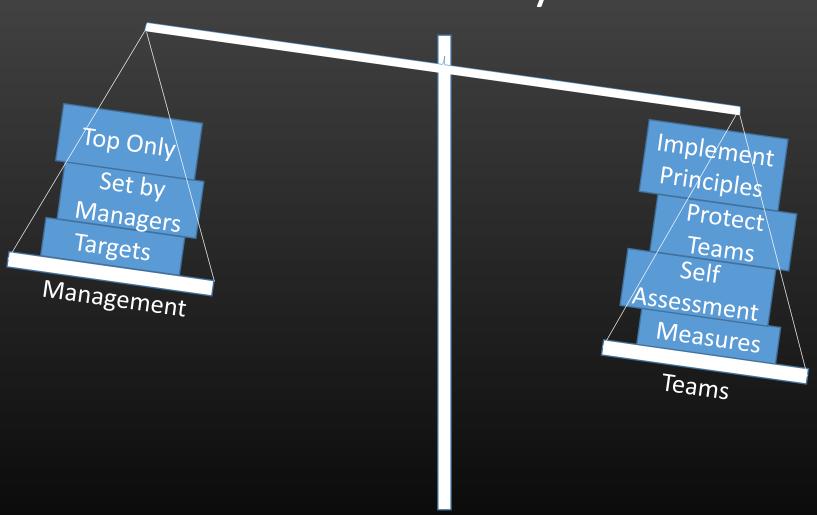




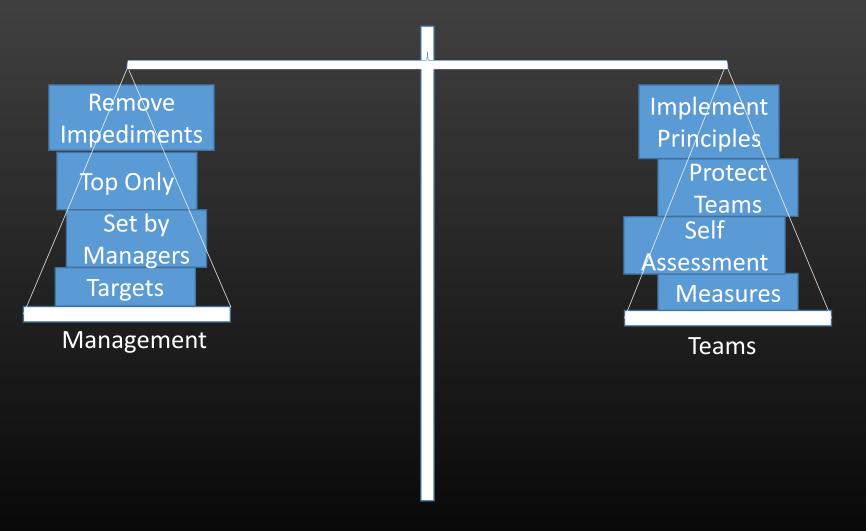






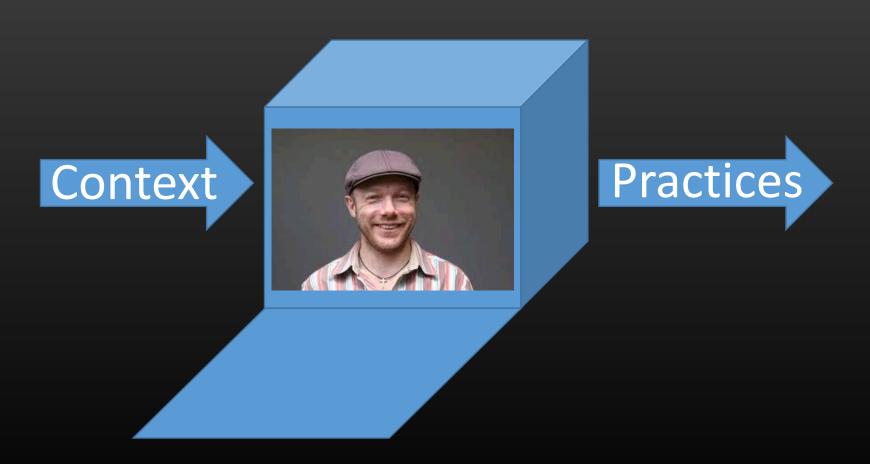


Carefully



Implement Principles

Practices = Principles(Context)

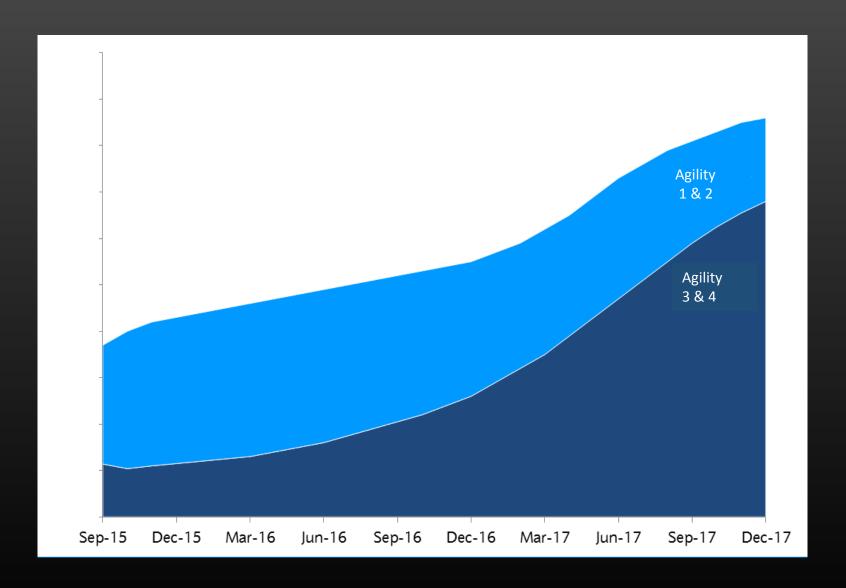


Some practices are always a good thing

Agility Level

Agility Level	Description	Agility Criteria
Level 1	Mobilising	Largely Cross functional Team
Level 2	Transitioning	Daily Coordination Meeting Regular Show and Tell
Level 3	Established	WIP limited Lead Time < 8 weeks
Level 4	Optimising	Teams optimising their practices Lead Time < 4 weeks

...allows us to forecast



avoid agile islands ecosystem has to support

move from annual to rolling wave budgeting

improve collaboration tools and working environment

change governance and controls

move from Project to Product

feature teams

agile architecture

DevOps-ification

Blending not clashing

Leading the assailant

Use of Internal Strength

Top down and bottom up

Agile Community of Practice

Identify Natural Champions

Training and coaching, at scale

To summarise...

Aiki

Blending not clashing

One size does not fit all

Leading the assailant

Agility Levels

Use of Internal Strength

Champions



Where are we 1 year into the journey?

From 4% to over 40% of teams agile

Over 50% of strategic apps adding value at least monthly

Higher Quality

Agility Level positively correlated to fewer Incidents

would you recommend agile to a colleague?



Still lots to do

@jonsmart @iandugmore



Thank you