



HBC  
TECH

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# A snapshot, a stream, and a bunch of deltas

Applying Lambda Architectures in a post-Microservice World

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# ALASKA

1867



# GREENLAND

## Hudson's Bay Company.

INCORPORATED 2<sup>ND</sup> MAY 1670

**HISTORIC TRADING POSTS  
and TERRITORIES**  
*of the Governor & Company of  
Adventurers of England Trading  
into Hudson's Bay*





NETFLIX

FRONTIER



**GILT**

~\$3.5Bn

annual e-commerce revenue



00's of  
Stores

# What this talk is about

Solving the problem of microservice dependencies with lambda architectures:

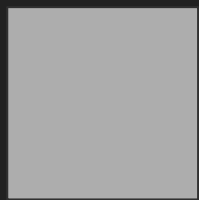
- > performance, scalability, reliability

Lambda architecture examples:

- > product catalog, search, real-time inventory, third-party integration

Lessons learnt:

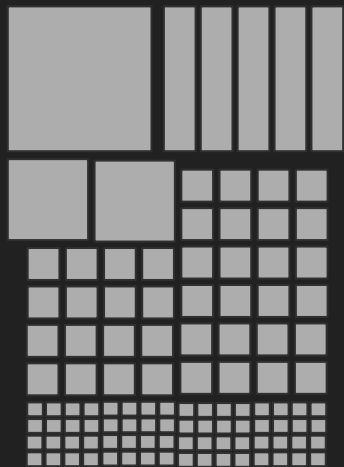
- > It's not all rainbows and unicorns
- > Kinesis vs. Kafka



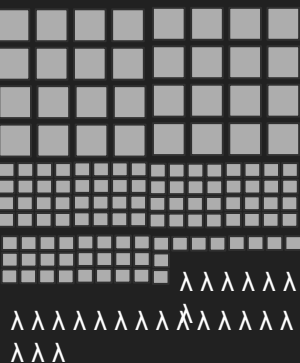
2007  
Monolith



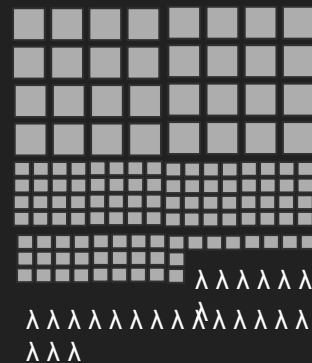
2010  
Service  
Oriented



2012  
 $\mu$ -Services



2016  
Rise of  
Serverless  $\lambda$



2018+  
Multi-banner  
Multi-tenant  
Multi-region

$\lambda$  architectures  
Streams  
GraphQL In the  
seams

Some context: a minimalist abstraction of our architectural evolution



## 6. io explosion

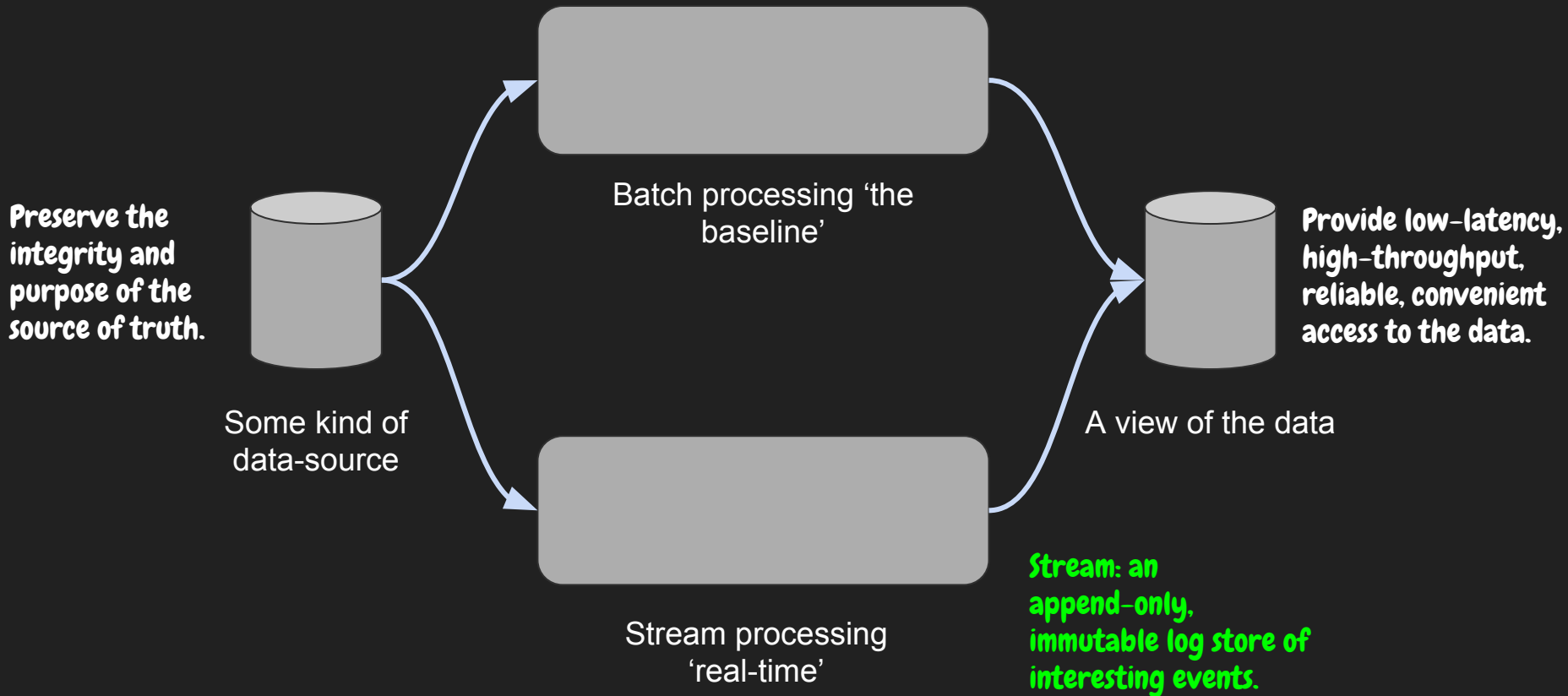
Each service call begets more service calls;  
some of which are redundant...

=> unintended complexity and performance

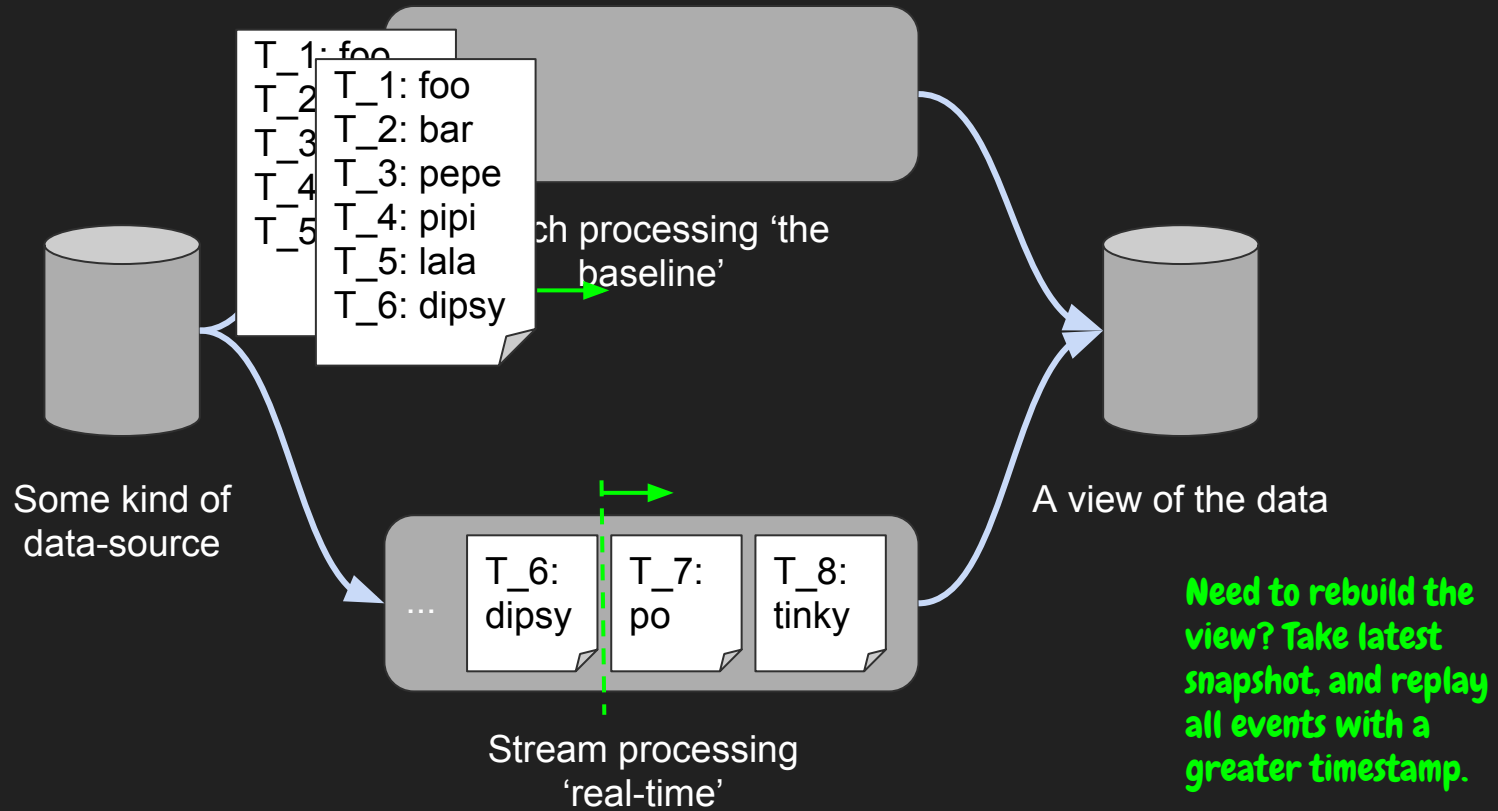
Looking to lambda architecture for critical-path  
APIs: precompute, real-time updates,  $O(1)$   
lookup

# Part 0

In which we briefly describe lambda architecture, and the Hollywood Principle



Lambda architecture: making batch processing sexy again.



Lambda architecture: making batch processing sexy again.

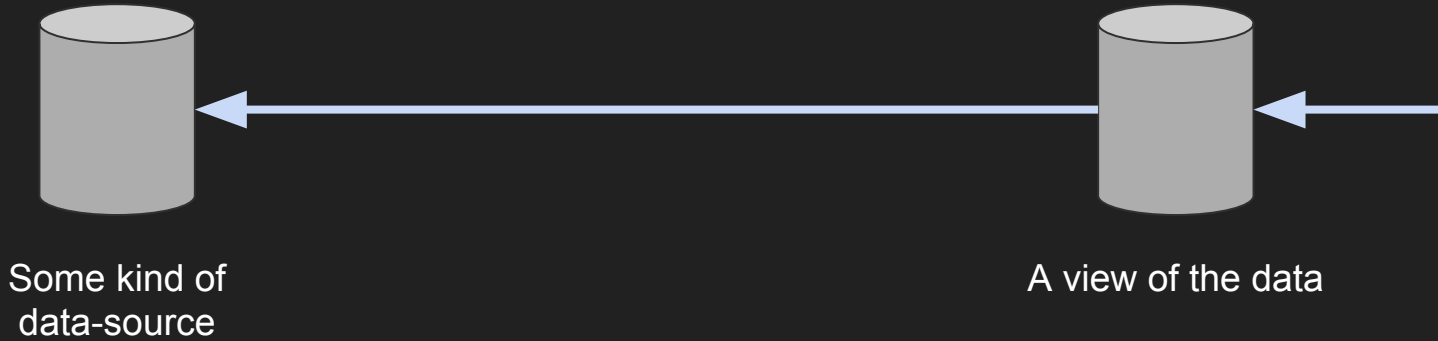
“Don’t call us,  
we’ll call you.”

HOLLYWOOD



**Preserve the integrity and purpose of the source of truth.**

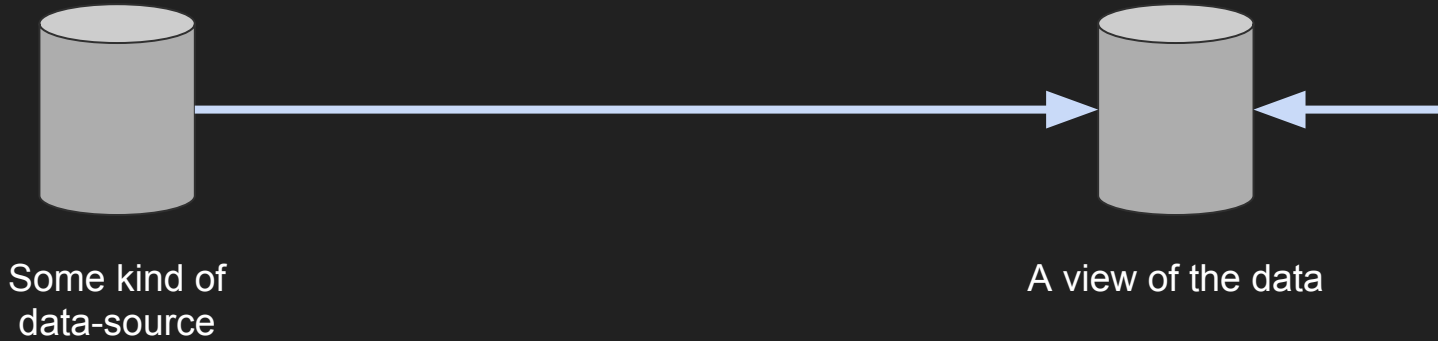
**Provide low-latency, high-throughput, reliable, convenient access to the data.**



Inversion of control: previously, we ask for data when we need it.

**Preserve the integrity and purpose of the source of truth.**

**Provide low-latency, high-throughput, reliable, convenient access to the data.**



**Inversion of control: now, when the data changes, we are informed.**

# Part I

In which we learn the perils of caching in a microservices architecture, and how lambda architecture helped us out.





Gilt: we source luxury brands...



... we shoot the product in our studios



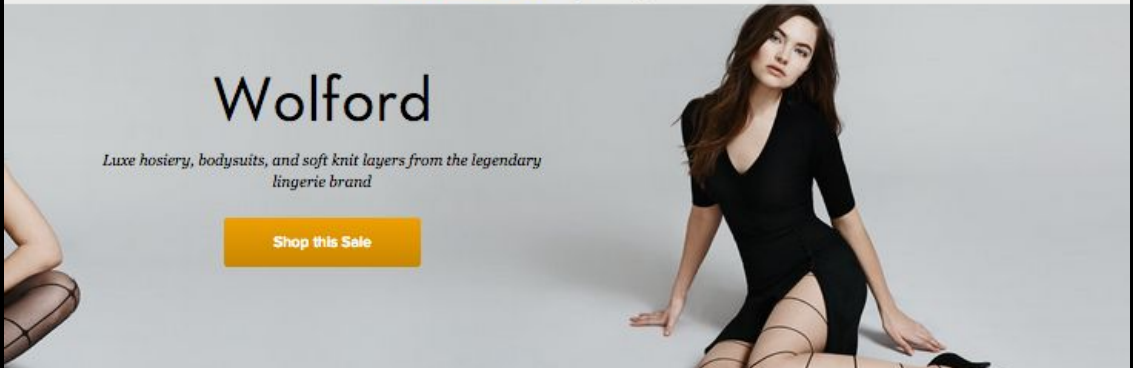
... we receive

Shipping available to Ireland Up to 60% off the best brands.

# Wolford

Luxe hosiery, bodysuits, and soft knit layers from the legendary lingerie brand

Shop this Sale



### Salvatore Ferragamo Shoes & Handbags



### MYMU & More



Extra 25% Off  
The World of Safavieh

### Global Jetsetter



### L'Space Swimwear & More



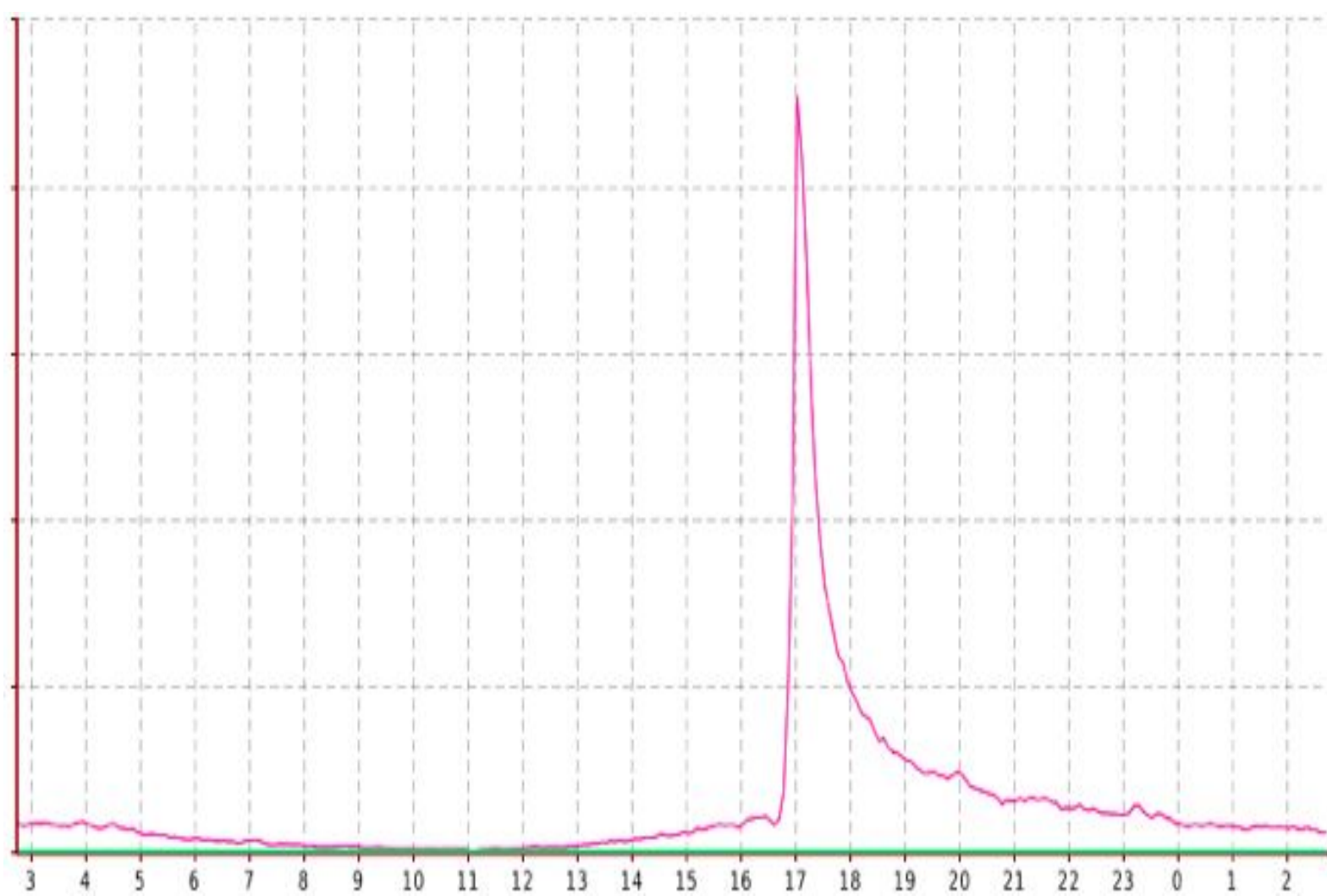
Shop Now

Max. \$200 off. Limit 1 per merchant. T&Cs apply.

... we sell every day at noon



... stampede!



# The Gilt Problem

Massive pulse of traffic, *every day*.

=> serve fast

Low inventory quantities of high value merchandise, changing rapidly

=> can't cache

Individually personalised landing experiences

=> can't cache

# Caching

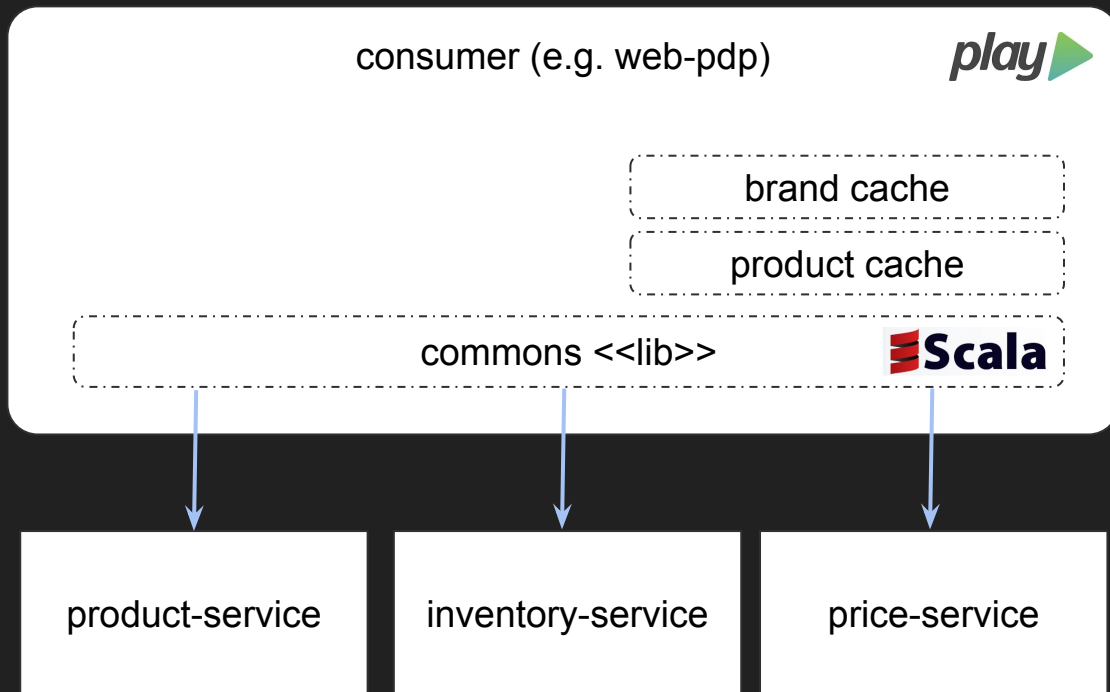


“Just say no.”

“Until you have to say yes.”

“Then, just say *maybe*.”



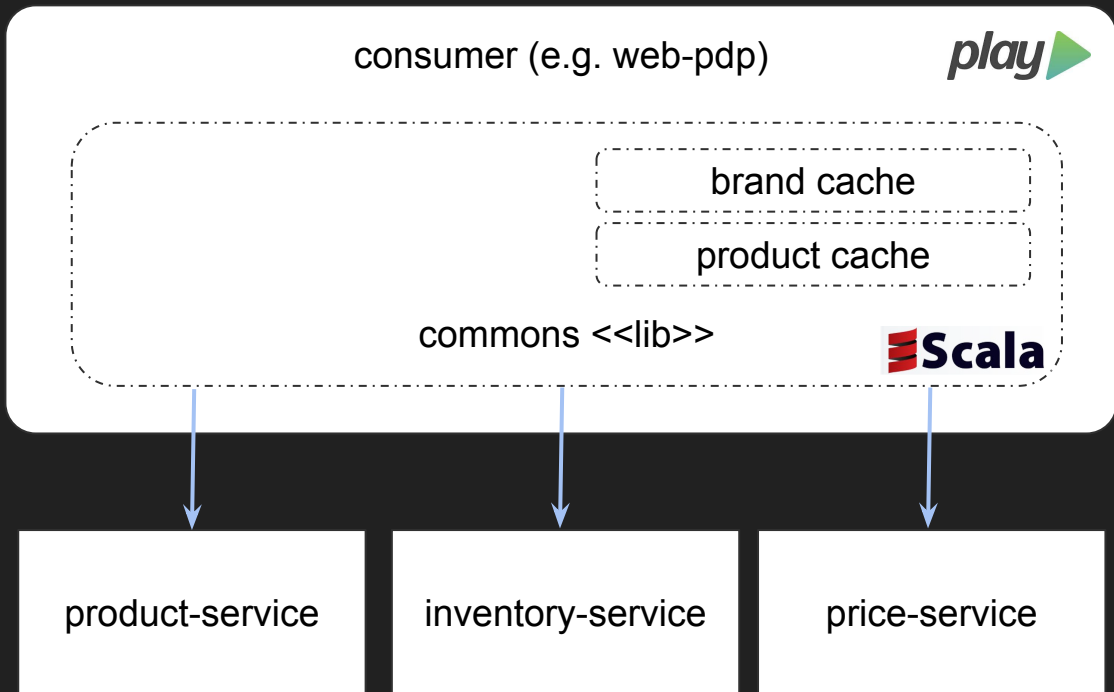


Hmm, engineer adds a local brand cache to reduce network calls..

... and then later, another cache for product information.

Leads to (1) arbitrary caching policies, & (2) duplicated cache information.

A stateless, cache-free library, *busted*.



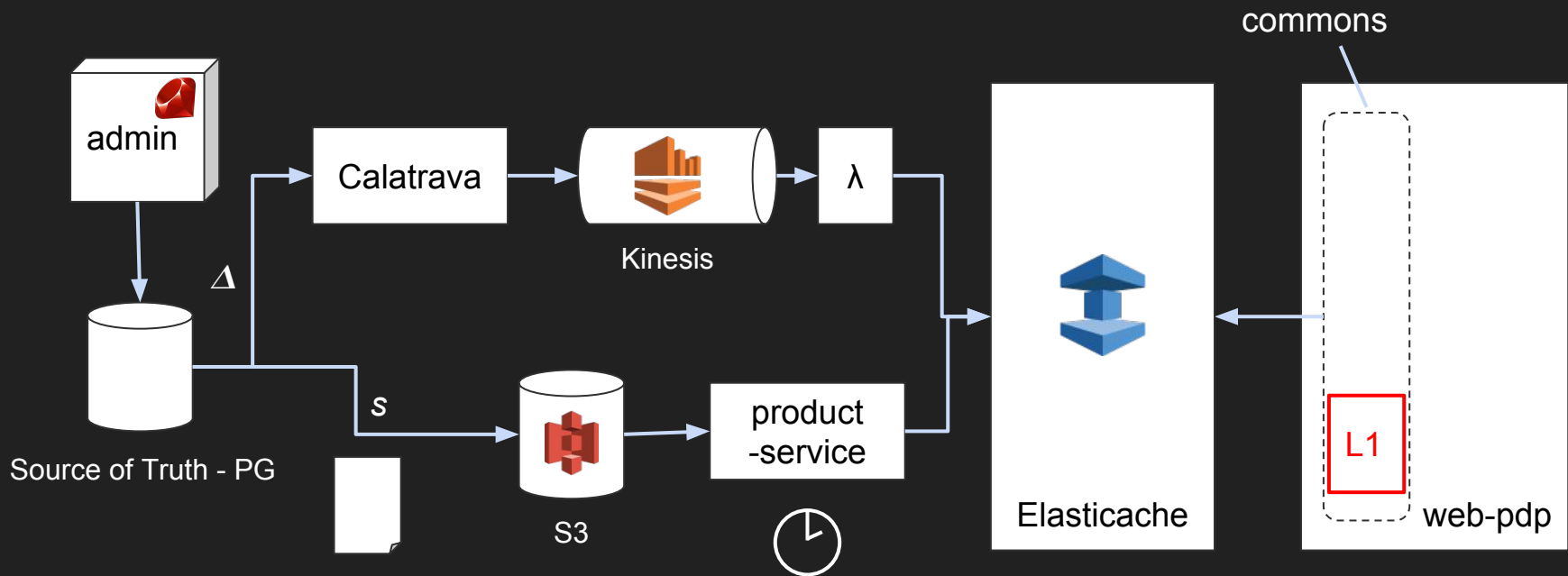
We changed the commons library to cache products with a consistent, timed refresh (20m).

Worked well, until the business changed its mind about one small thing: let's make *everything* in the warehouse sellable.

Orders of magnitude more SKUs:

- \* JSON from product service > 1Gb
- \* Startup time > 10m
- \* JVM garbage collection every 20m on cache clear
- \* ~1hr to propagate a change.
- \* m4.xlarge, w/ 14Gb JVM Heap

A caching library. Worked well initially, but...



Brands, products,  
sales, channels, ...



Near real-time caching at scale

- \* **Startup time ~1s**
- \* **No more stop-the-world GC**
- \* **~seconds to propagate a change.**
- \* **c4.xlarge (CPU!!!), w/ 6Gb JVM Heap**

**Next: replace JSON marshalling with binary OTW format (e.g. AVRO)**

# calatrava

build unknown

Calatrava is a service that can monitor changes in database tables and turn them into events in a Kinesis stream.

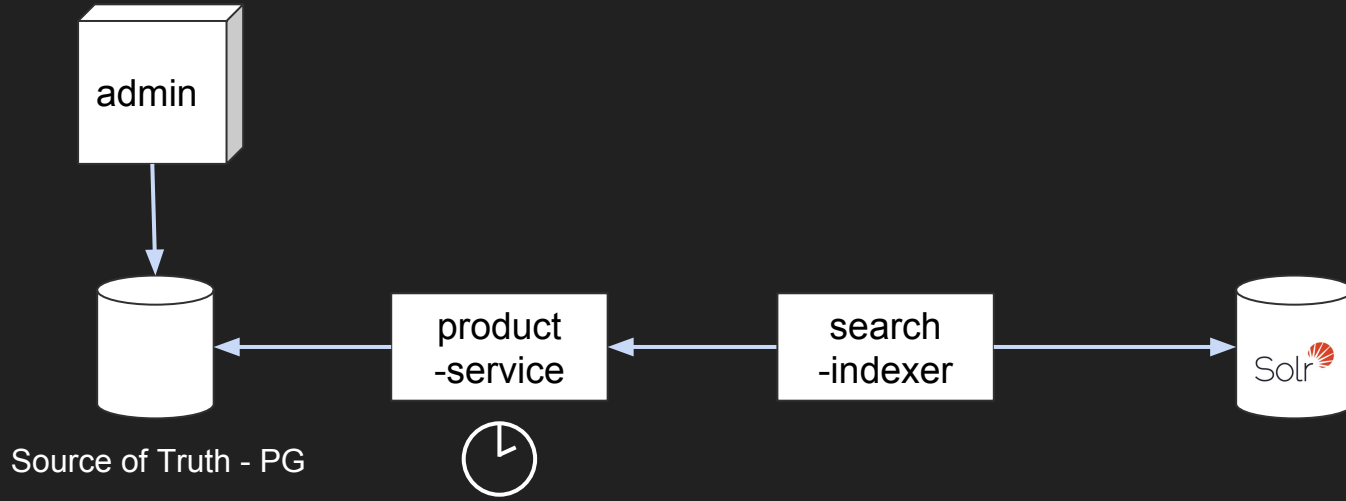
From the moment you activate the **bridge** (a connection from a database table to a stream), every INSERT, UPDATE or DELETE happening in that table will appear as an event that carries a `before` and an `after` field in JSON form.

See [documentation](#).

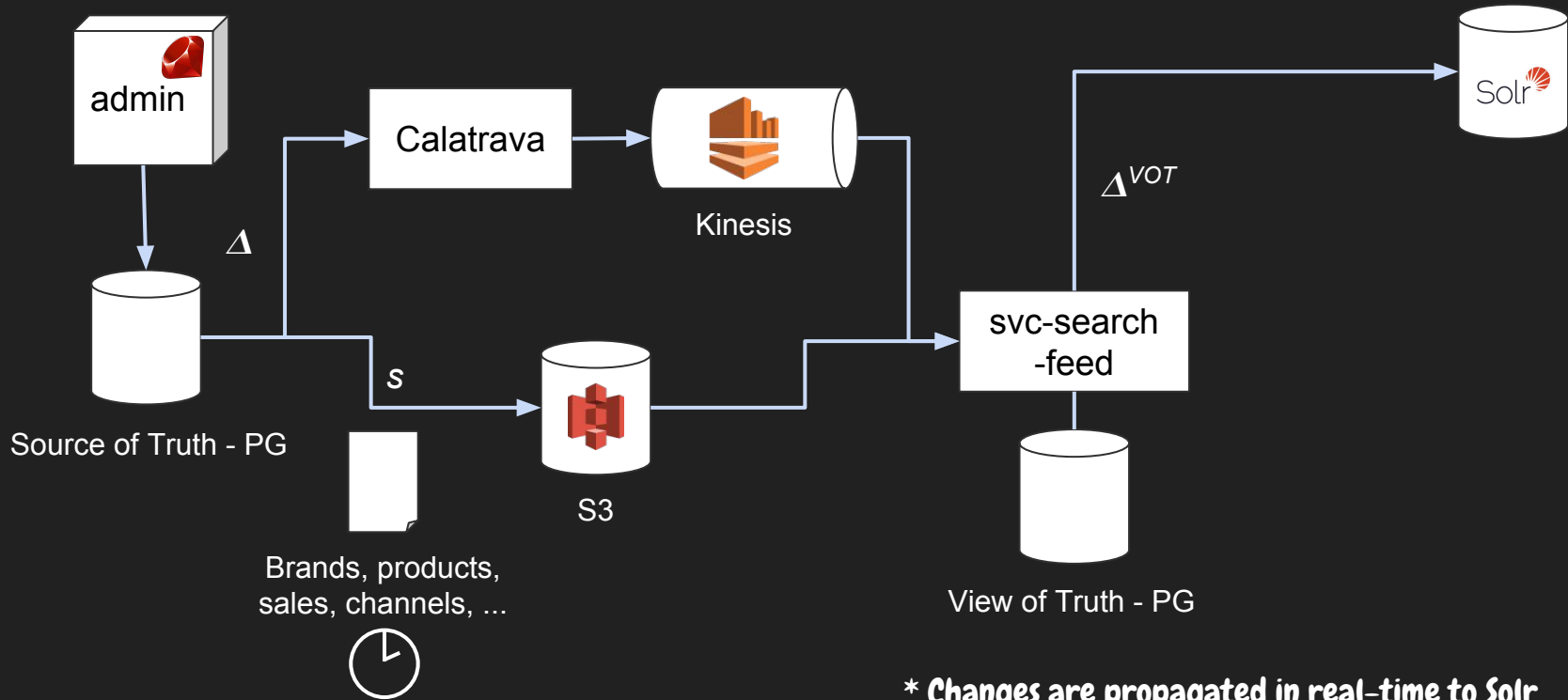
<https://github.com/gilt/calatrava> - soon to be public

# Part 2

In which we learn how we've used Lambda architecture to implement a near real-time search index, but needed an additional *relational* 'view of truth'.



Problem: polling a polling service means changes to product data are *not* reflected in realtime.

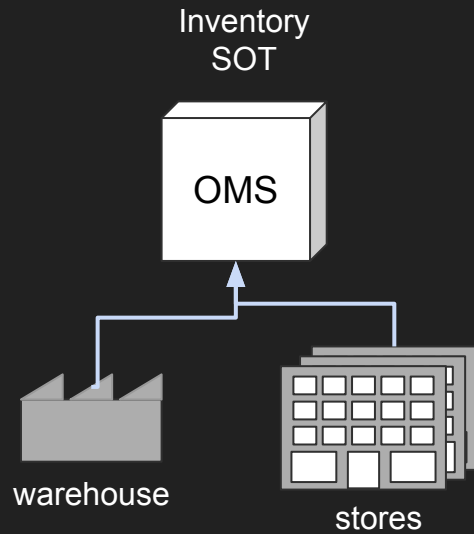


- \* **Changes are propagated in real-time to Solr**
- \* **Rebuild of index ( $s + \Delta^*$ ) with zero down time**
- \* **Same logic for batch & stream (thank you akka-streams)**
- \* **V.O.T.: "We needed a relational DB to solve a relational problem"**

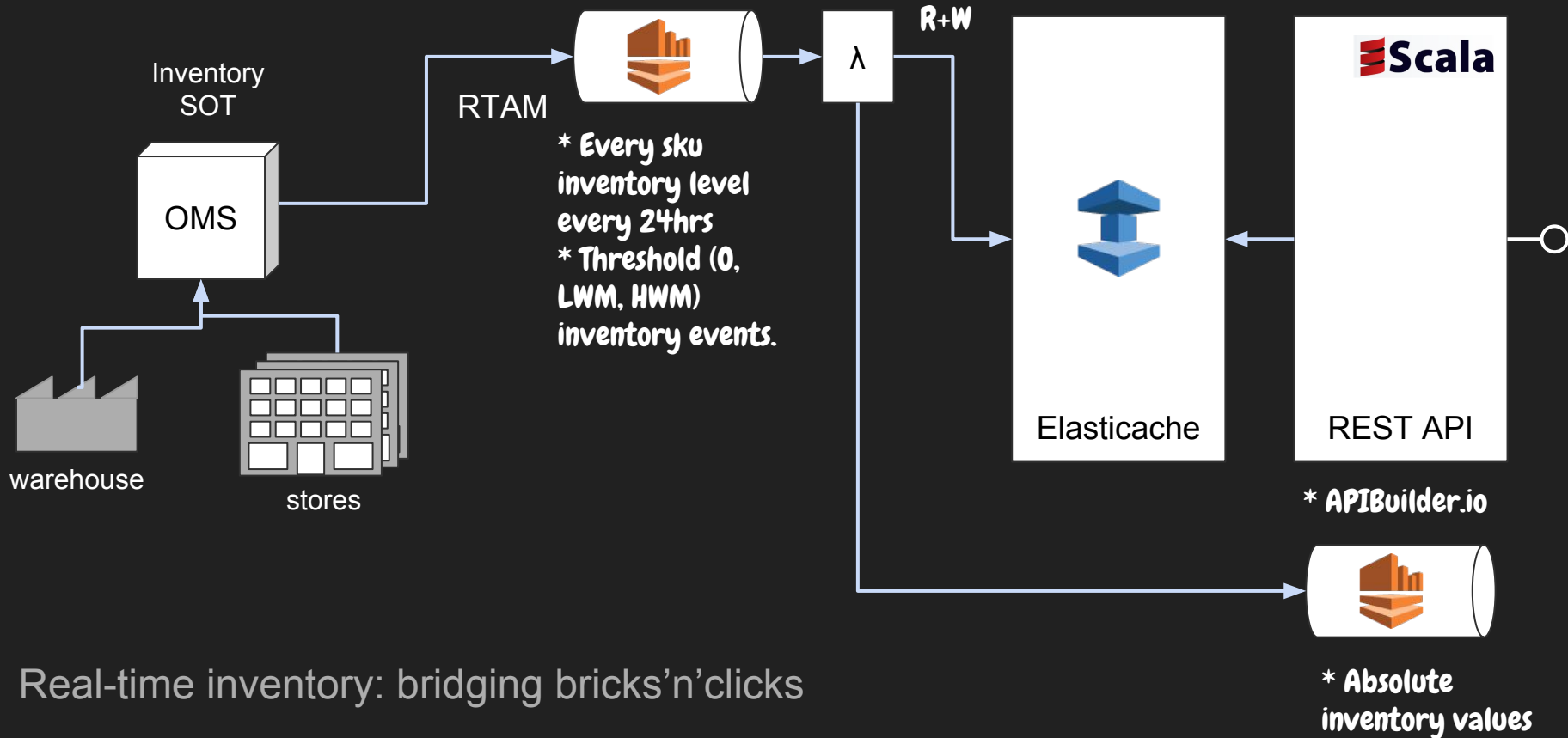
# Part 3

In which we use a lambda architecture to facade an unscalable unreliable system as a reliable R+W API... and benefit from *always using the same flow*.

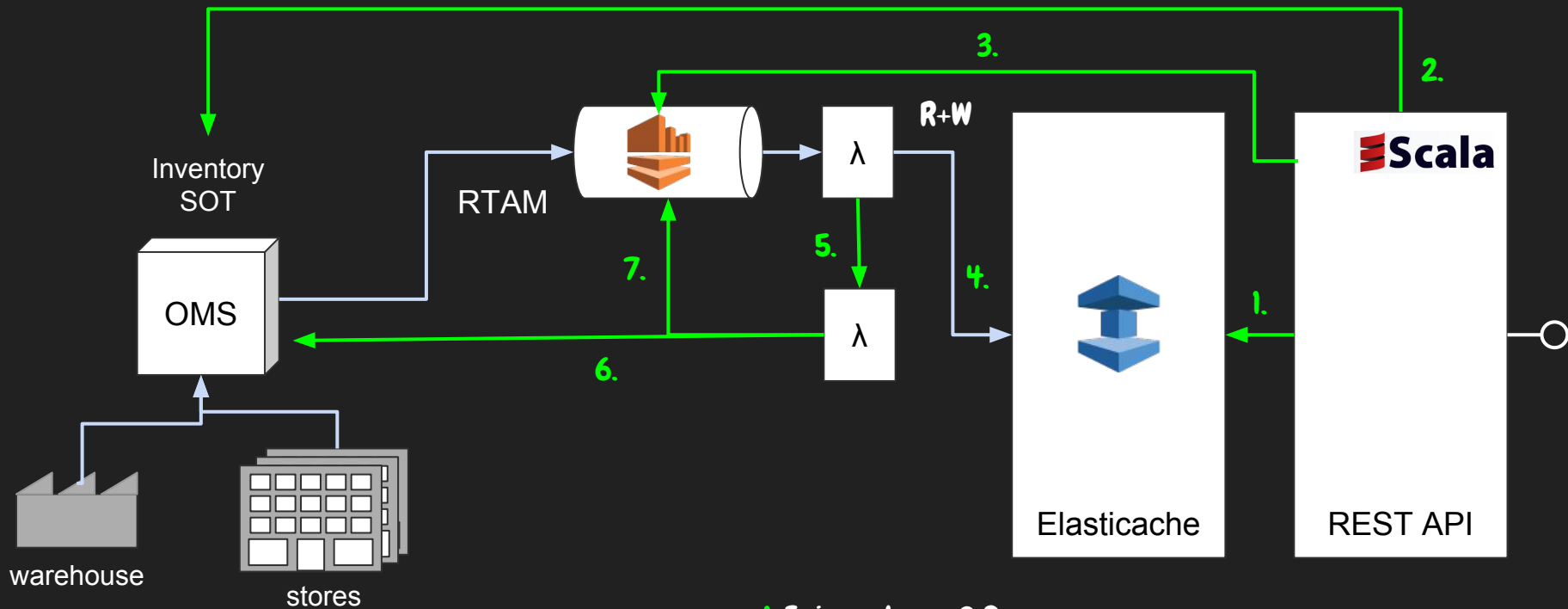




Real-time inventory: bridging bricks'n'clicks



Real-time inventory: bridging bricks'n'clicks



1. Is inventory > 0 ?
2. Attempt a reservation with OMS. IF it fails, generate a random reservation ID.
3. Put the change on the RTAM stream
4. Update the cache (and stream, not shown)
- 5, 6, 7. Trigger a best effort to true-up inventory with ATP (available to purchase)

Making a web reservation

THERE IS ONLY ONE PATH



# Part 4


In which we learn that the paradigm generalises across third-party boundaries.

**GILT** Search designers, products and more...

FEATURED DESIGNERS WOMEN'S APPAREL SHOES & HANDBAGS JEWELRY & ACCESSORIES MEN KIDS HOME CITY CLEARANCE

Gilt ships to your country! Up to 70% off the best brands. [Learn More.](#)

BRANDS / AIDAN MATTOX / Beaded Column Gown



Tap the Heart Icon to Save an Item for Later

~~€426.00~~ **€146.00**  
*(incl. Duties and VAT)*

Color: Ivory

Customers say this brand tends to run true to size.

Size: 10 6

Qty: 1

Buy Now

Add to Cart

Size or color not available? [Add to your Waitlist](#)

EU Returns within 14 days

Estimated Delivery: Sat 03/10/18 - Thu 03/22/18

Description:

- Striking beaded gown featuring cutout at front
- V-neck
- Sleeveless
- Lined
- About 44" from shoulder to hem
- Polyester/silk
- Dry clean
- Imported
- Model shown is 5'10" (177cm) wearing US size 4.

Brand: Aidan Mattox

**GILT** Search designers, products and more...

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## Dresses

Find the perfect dress by refining below

Occasion Silhouette Length Neckline Sleeve Color

9009 Results Dresses x [Clear All](#)

Sort by: Relevance


Sizes +

Brands +

Price Range +

Returnable Items Only


Ships Internationally



Saks Fifth Avenue  
Ruched-Sleeve Dress


~~€126.00~~ **€53.00**  
*(incl. Duties and VAT)*

1 Left



Badgley Mischka  
Pebbled Crepe Ruffled Gown

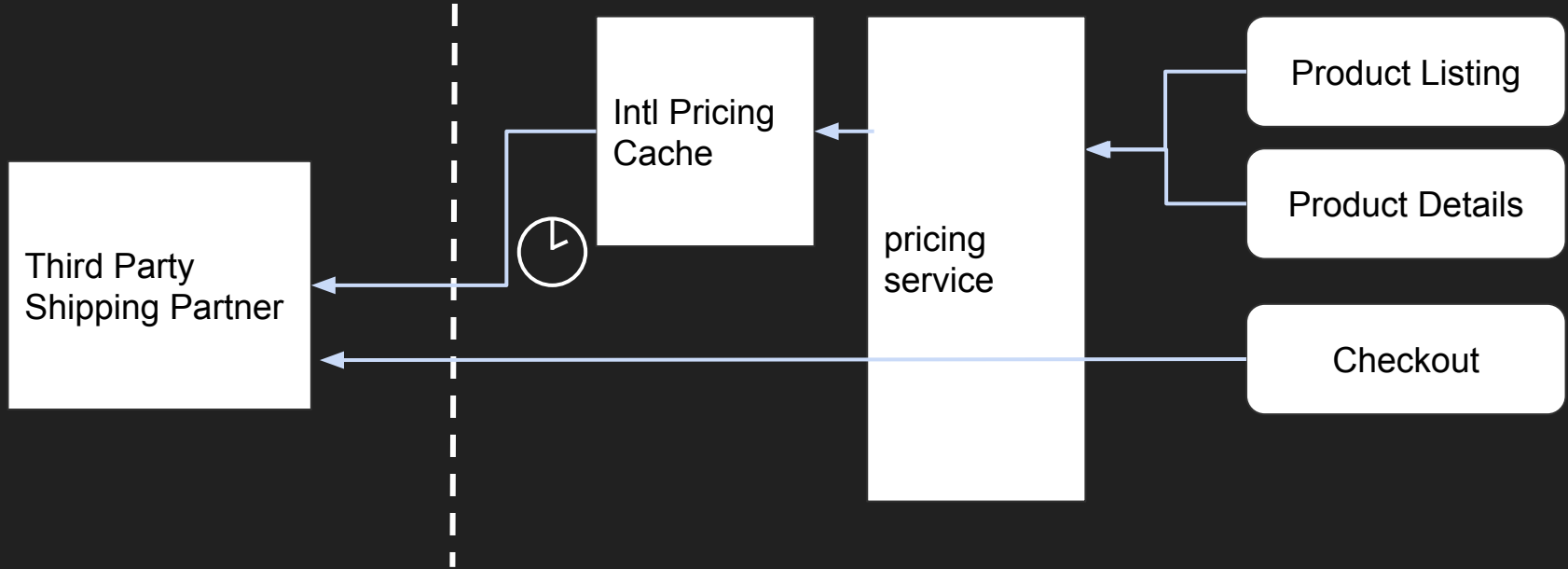
~~€811.00~~ **€140.00**  
*(incl. Duties and VAT)*



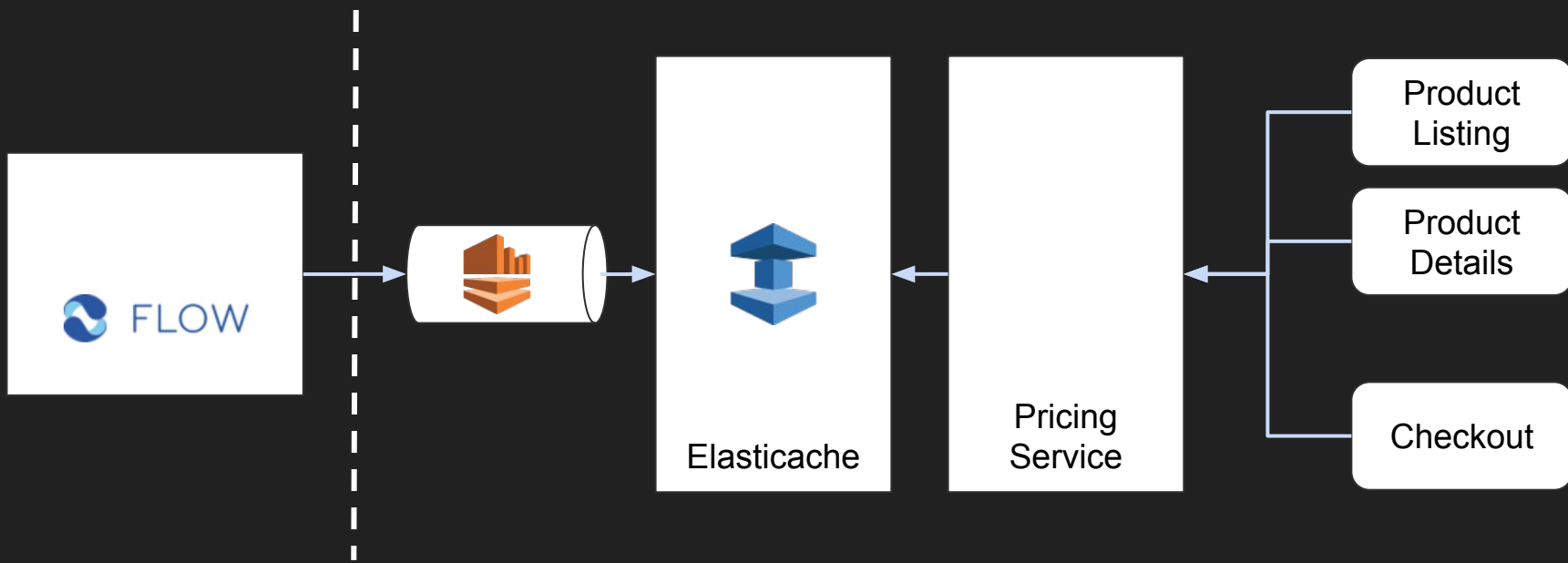
Vince  
Calico Floral Shirred Dress

~~€496.00~~ **€257.00**  
*(incl. Duties and VAT)*

International E-Commerce: Taxes, Shipping & Duty is HARD. Performance is critical!



Typical solution: cache for PDP & PA, go direct at checkout. Asymmetric, with chance of sticker-shock.



Stream driven solution with flow.io



# Part 5

In which we consider Kafka vs. Kinesis



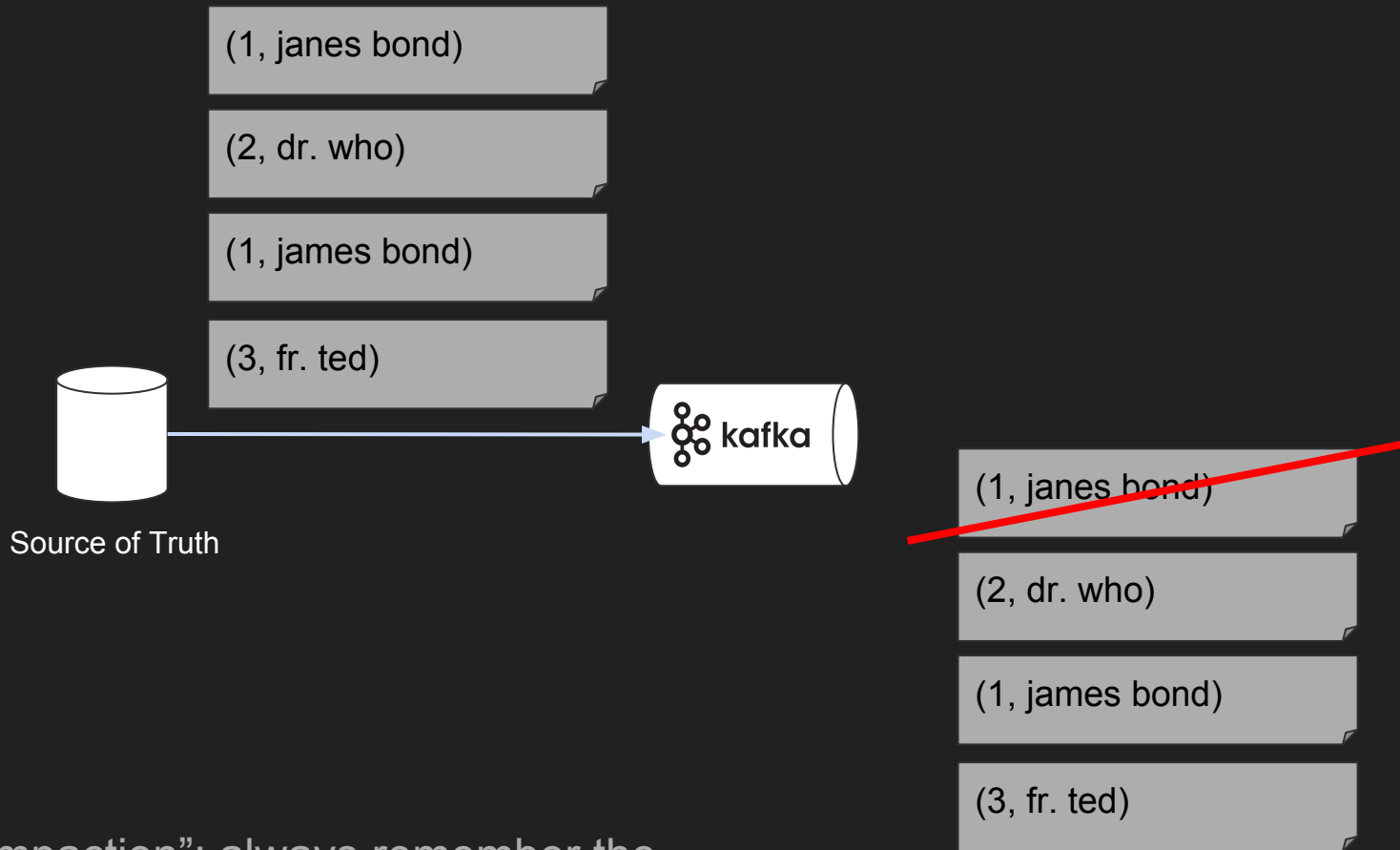
Stream: an immutable, append-only log.

Except it isn't.

Which makes us use snapshots, and complicates our architecture.

A close-up, top-down view of a large stack of cut logs. The logs are arranged in a dense, overlapping pattern, showing the circular cross-sections of the wood. The wood grain is clearly visible, with concentric growth rings and some radial cracks. The colors range from dark brown to a lighter, weathered tan. The lighting is somewhat uneven, with brighter areas in the center and darker shadows towards the edges, creating a textured and natural appearance.

# LOG COMPACTION



“Log compaction”: always remember the latest version of the same object.



**TABLE  
STREAM  
DUALITY**



KTable & Kafka Streams Library

# K-Table & Kafka Streams...

```
3  val builder = new StreamsBuilderS()
4
5  val productTable: KTableS[String, GenericRecord] = builder.table("products")
6  val inventoryTable: KTableS[String, GenericRecord] = builder.table("inventory")
7
8  val groupedInventory = inventoryTable
9    .groupBy(productIdMapper)
10   .reduce(joinInventories, joinInventories)
11
12  productTable
13    .join(groupedInventory, joinProductInventories)
14    .toStream
15    .to("product-inventory")
16
17  val streams = new KafkaStreams(builder.build(), streamsConfiguration)
```

(0) Apply lambda arch to create scalable, reliable offline systems.

(1) Replicate and transform the one source of truth

(2) It's not all unicorns and rainbows: complex VOT, snapshots

(3) Kinesis is the gateway drug; Kafka is the destination.



#thanks @adrian\_trenaman @gilttech @hbcdigital